

# Privacy Policy

**Effective Date:** April 29, 2025

**Last Updated:** April 29, 2025

## 1. Introduction

**Rakiz Capitals LTD** ("We" or "the Company") is licensed and regulated by the relevant authorities in **Saint Lucia**, under **Registration No. 2025-00287**.

Protecting the privacy and security of our clients' personal and financial information is one of our highest priorities. This Privacy Policy explains how we collect, use, and safeguard your information.

## 2. Collection of Personal Information

To open an account, conduct business, and ensure security, we collect personal information to assess your needs and preferences. The information we collect may include:

- **Identity details:** Name, address, phone number, email, date of birth, and location.
- **Financial information:** Income, assets, and net worth.
- **Account details:** Bank accounts, e-wallets, credit card details, and tax information.
- **Verification documents:** Passport, ID card, utility bills, bank statements, company incorporation details.
- **Technical information:** IP address.

When you apply for an account or engage in business with us, we require you to complete an Application Form. By submitting this form, you enable us to assess your application, comply with regulations, and communicate with you regarding our services.

## 3. Use of Personal Data

The Company processes personal data to:

- Verify your identity.
- Assess suitability for our products and services.
- Process transactions and manage your account.
- Provide transaction-related services.
- Inform you of products or services that may interest you.

- Improve security and prevent fraud.
- Comply with legal and regulatory requirements.

#### 4. Disclosure of Personal Data

All personal information is treated as confidential. However, it may be shared within the Company and with its partners to fulfill contractual and legal obligations.

- **Technology service providers** assisting the Company's systems.
- **Platform providers** essential for service operation.
- **Payment service providers/credit institutions** facilitating transactions.
- **Government and regulatory bodies** for compliance purposes.

#### 5. Affiliates and Partners

We may share your information with affiliates and strategic partners offering services that complement our business. We ensure that all partnerships maintain the same confidentiality standards.

#### 6. Non-Affiliated Third Parties

We do not sell, license, lease, or otherwise disclose your personal information except:

- When required by law, regulatory authorities, or law enforcement agencies.
- For credit reporting, debt collection, or to protect our rights.
- With third-party service providers supporting account processing, surveys, and analytics.

#### 7. Cookies

Our website ([www.rakizcapital.com](http://www.rakizcapital.com)) uses **cookies** to enhance user experience and track preferences.

- **Session cookies:** Temporarily stored during browsing sessions.
- **Persistent cookies:** Stored longer for customized site functionality.

Disabling cookies may affect certain features on our website. We do not use cookies to collect personally identifiable information.

## **8. Changes to Privacy Policy**

We reserve the right to modify this Privacy Policy. Significant updates will be communicated via email or posted on [www.rakizcapital.com](http://www.rakizcapital.com).

## **9. Legal Disclaimer**

The Company may disclose personal information when legally required. We are not responsible for the misuse or loss of data due to unauthorized access or negligence in password management.

For further inquiries, contact us at **[support@rakizcapital.com](mailto:support@rakizcapital.com)**.